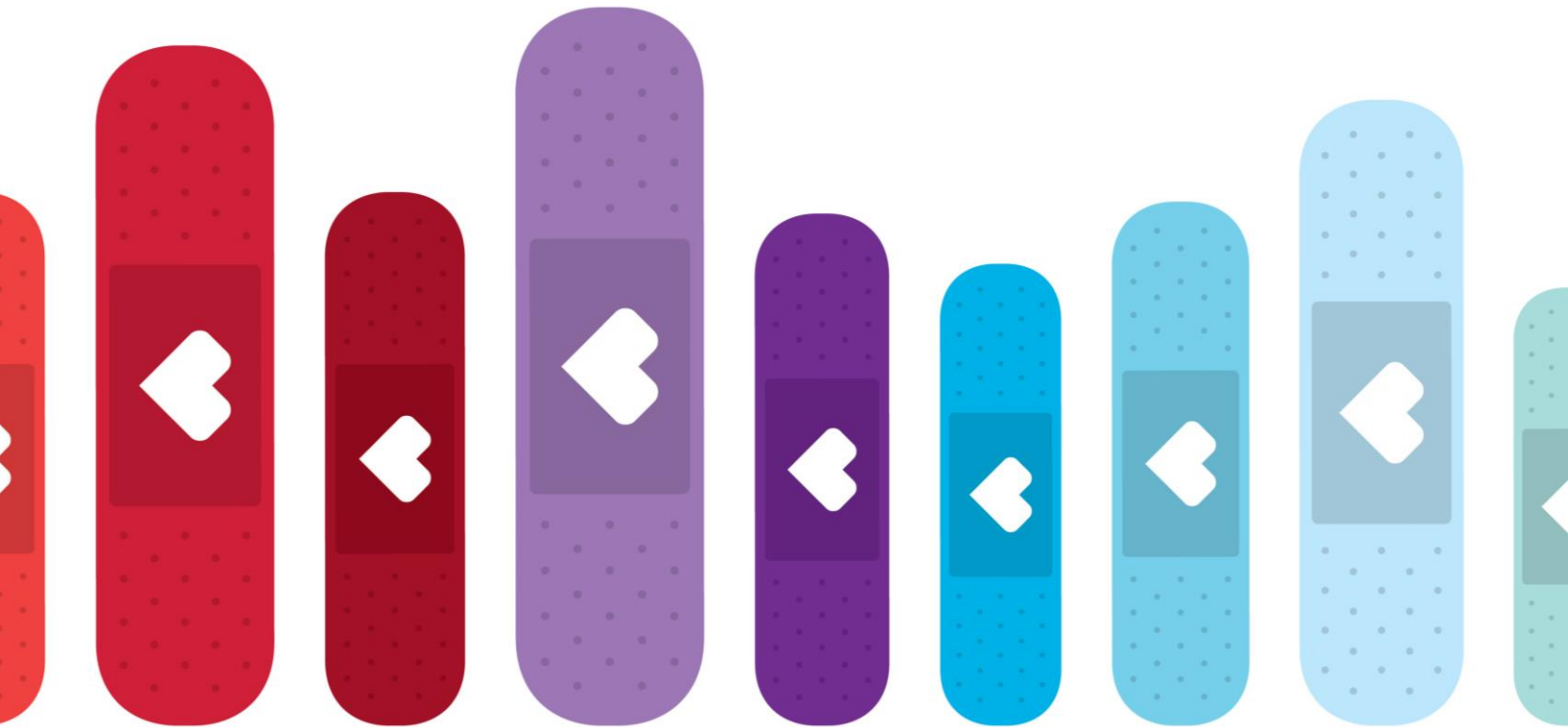


Vaccine Voucher (Direct Invoicing) Program Guide



Vaccine Voucher Program Guide





Initiating the voucher process

Hello,

Staying healthy is on everyone's mind these days and we thank you for considering CVS Pharmacy®! Implementing a wellness strategy is the best way to keep your employees informed and to create a healthy environment.

CVS Health voucher program allows organizations to cover all or some of their participants' vaccinations. Enrollment in the voucher program allows organizations to be invoiced directly for their participants' vaccinations.

To begin the process of enrolling in the voucher program, please visit the [Vaccine Enrollment Link](#) to complete the agreement for the voucher program, via the ScriptClaim portal. ScriptClaim is CVS Pharmacy's third-party vaccine claims and payment processor.



Thank you for your interest in the Vaccine Voucher through CVS Pharmacy. If you would like to request a contract and have the authority to sign on behalf of your organization and bind your organization to the terms and conditions of the contract, you may proceed. If you do not have the authority to sign and bind your organization to a contract, please provide the link to this vaccine contracting portal to the appropriate party to sign a contract and obtain a vaccine voucher.

In order to ensure a smooth implementation, please answer a few questions about your organization.

Which best describes your organization? Choose all that apply

- Caremark Client
- Aetna Client
- LTC/Senior Living
- All Others



Organizations will be billed directly for all vaccine vouchers redeemed at CVS Pharmacy locations.

NOTE: If a broker has the authority to sign on behalf of the client and bind the client to the terms and conditions of the contract, the broker may proceed with the contracting process. If the broker does not have the authority to sign and bind the client to the contract, please provide the link to the vaccine contracting portal to the appropriate party to sign the contract and obtain a contract code to proceed with a voucher request.

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Organization and billing information



Organization Information: ⓘ

Organization Name:

Address:

City: State: Zip:

Name: ⓘ

Phone: ⓘ

Email: ⓘ

Email - Verify: ⓘ

Start Date:

Billing Information: ⓘ

Address:

City: State: Zip:

Primary Billing Contact:

Name: ⓘ

Phone: ⓘ

Email: ⓘ

Email - Verify: ⓘ

Secondary Billing Contact:

Name: ⓘ

Phone: ⓘ

Email: ⓘ

Email - Verify: ⓘ

[Submit](#)

Vaccine Voucher Program Guide



Vaccination selection for voucher

Direct Bill: Organizations will be directly billed for all vaccine vouchers redeemed at CVS Pharmacy locations.

Vaccine pricing is shown below and available within the ScriptClaim portal.

Select the vaccination to be applied to the voucher.

Vaccinations Available	2023 Voucher Pricing
Influenza Standard (under age 65)	\$59.00
Influenza Senior (65 & older)	\$103.00
COVID-19*	\$165.00
Hepatitis A	\$118.00
Hepatitis B	\$169.00
Hepatitis A & B	\$162.00
Human Papillomavirus (HPV)	\$295.00
Measles, Mumps, and Rubella (MMR)	\$117.00
Meningococcal (Meningitis)	\$240.00
Pneumococcal (Pneumonia)	\$285.00
Shingles (Shingrix)	\$215.00
Tetanus, Diphtheria, and Pertussis (Tdap)	\$81.00

*COVID-19 vaccine vouchers are anticipated to be available in September 2023.



Vaccine Voucher Program Guide



Voucher Type

A **Unique ID Voucher** will generate a unique voucher ID number that can only be used once and by the individual participant and is strongly recommended as it provides your organization with more control over which participants may redeem a voucher. If the **Unique ID Voucher** is chosen, a confirmation email will be sent from Vaccines@Script-Claim.com that will include a copy of the agreement, W9, and the organization's CVS Vaccine Voucher link. The organization should distribute the CVS Vaccine Voucher link to the participants for whom the organization is covering the cost of the vaccine.

A **Multi-Use Voucher** is a single voucher that can be used for the entire organization. If the **Multi-Use Voucher** is selected, a confirmation email will be sent from Vaccines@Script-Claim.com that will include a copy of the agreement, W9, and PDF voucher.



Please choose the type of voucher your organization would like to provide to participants.

Unique ID Voucher:
This voucher type will generate a unique voucher ID number that can only be used once and by the individual participant and is strongly recommended as it provides your organization with more control over which participants may redeem a voucher.

Multi-Use Voucher:
This voucher type is a single voucher that can be used for the entire organization and will be attached to your confirmation email.

Voucher Type? ▾

Voucher Type?
Unique ID Voucher
Multi-Use Voucher

Vaccine Voucher Program Guide



Common FAQs

What is the voucher program?

The voucher program allows organizations to cover all or some of their participants' vaccinations. Enrollment in the voucher program allows organizations to be invoiced directly for their participants' vaccinations.

What vaccine can be covered through the voucher program?

- Influenza Standard (under age 65)
- Influenza Senior (65 and older)
- Covid-19
- Hepatitis A
- Hepatitis B
- Hepatitis A & B
- Human Papillomavirus (HPV)
- Measles, Mumps, and Rubella (MMR)
- Meningococcal (Meningitis)
- Pneumococcal (Pneumonia)
- Shingrix (Shingles)
- Tetanus, Diphtheria, and Pertussis (Tdap)

Do you need to choose all the vaccines listed above to enroll in the voucher program?

Choose one or as many vaccines listed above to be covered through the voucher program.

Are any vaccines excluded from coverage with the voucher program?

Flublok is excluded from coverage with the vaccine voucher program.

If I am having issues enrolling in the voucher program, who can I contact?

For technical difficulties, please contact ScriptClaim at Vaccines@Script-Claim.com or call 800-970-5821 (7am-7pm ET Monday-Saturday).

When will the voucher expire?

Influenza vouchers are only available between September 1, 2023 and March 31, 2024. All other vaccinations are available starting September 1, 2023 through August 31, 2024. You have the option to contact ScriptClaim at Vaccines@Script-Claim.com to request that vouchers be terminated sooner.

Vaccine Voucher Program Guide



Common FAQs

How will I receive my voucher?

Vouchers will be sent to you via email. There are two types of vouchers for your participants, standard multi-use, and unique ID number vouchers. Through the enrollment process on the ScriptClaim portal, you will be asked which voucher type you would like to use.

- *Unique ID Voucher:* This voucher type will generate a unique voucher ID number that can only be used once and by the individual participant and is strongly recommended as it provides your organization with more control over which participants may redeem a voucher.
- *Multi-Use Voucher:* The multi-use voucher is a voucher that can be used for the entire organization and will be attached to your confirmation email.

Who will be providing invoices for redeemed vouchers?

ScriptClaim will invoice Organization.

What is the pricing for vaccinations associated with this program?

Pricing for all vaccines covered through the voucher program will be displayed during the contracting process when you select the products you wish to cover. See page 4 for current pricing.

Can we allow for rate exceptions or language updates to the contracts?

There are no exceptions to rates or language modifications within our contracts.

How can an organization terminate their contract?

To terminate the contract, the organization must provide written notice to:

CVS Pharmacy, Inc.

One CVS Drive

Woonsocket, RI 02895

Attn: Immunization Team, Product Development

With a copy to: VaccineClinics@CVSHealth.com at least 30 days before the requested termination date. CVS will then notify ScriptClaim of the request for termination.

How should participants register for a vaccine?

Participants should make an appointment at www.cvs.com/immunizations/flu or on the CVS Pharmacy app to register for a vaccination.

What is the method of payments?

The preferred method for payment is ACH or check; however, ScriptClaim will accept a credit card which will yield a 3.5% processing fee for all credit cards transactions.